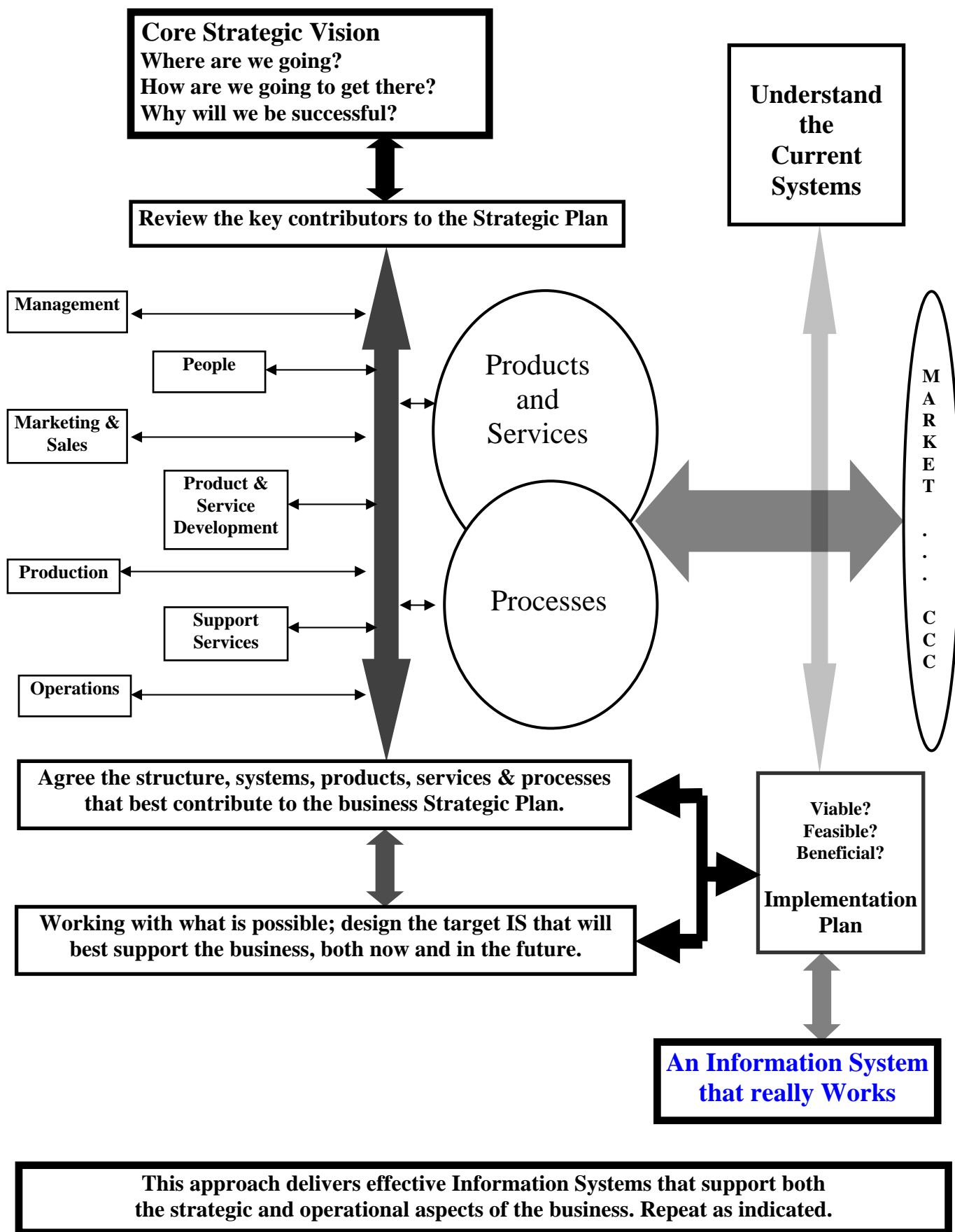


Information Systems that Work



CCC = Customers, Competition & Change